

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF T. 0303 123 1113 F. 01625 524510

8 June 2023

Case Reference IC-236091-H2H7

Request

You asked us for:

"Please can you provide with details of any data breaches reported to you by the company and the extent of any action that you have taken in respect of these breaches."

Your request referred to Technical4Group Ltd trading as Learn Technique.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our systems based on the information you have provided and have found no information within the scope of your request.

This means that for the purpose of the Freedom of Information Act 2000, our response is that no information is held within the scope of your request.

Please note that not every personal data breach is reportable and there is a possibility that the organisation suffered a breach but determined that the breach did not meet the threshold for reporting to the ICO.

We also regularly dispose of information in line with our <u>Retention and Disposal</u> <u>Policy</u>. Information about self-reported personal data breaches is usually held for 2 years, or 6 years where regulatory action was taken. This means that it is possible that Technical4Group reported a personal data breach more than 2 years ago but that the information is no longer held by the ICO.

This concludes our response to your request. We hope the information provided is helpful.

Next steps

You can ask us to review our response. Please let us know in writing if you want



us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure here.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can raise a complaint through our website.

Your information

Our <u>Privacy notice</u> explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found <u>here</u>.

Yours sincerely



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