22 August 2023

Case Reference: IC-248507-F9X9

Review of response to information request

I write further to your email of 15 August 2023 in which you requested a review of the handling of your request dealt with under the reference number IC-248507-F9X9. I am a manager in the Information Access Team and I can confirm that I have had no prior involvement in the handling of this request.

Request and response

On 31 July 2023 we received a request from you which sought the following information:

"Under the freedom of information act please confirm how long you to took to assign and then investigate Mr Farage's complaint".

On 10 August 2023 we responded, neither confirming nor denying that we hold information in scope of your request.

Review

It is important to point out that the Information Access Team does not perform a regulatory function. As such, we do not investigate complaints or form opinions about a complaint based on the information we consider during the course of an information request case.

This review has therefore only looked at the lawfulness of the response provided to you under case number IC-248507-F9X9 and how the case itself was handled. Any concerns about your complaint case should be sent directly to that individual case, where the regulatory arm of the ICO will have the opportunity to investigate and respond accordingly.

Moving forwards, having carefully considered the response you received under case number IC-248507-F9X9, I consider that to neither confirm nor deny whether we hold information in scope of your request to be necessary and appropriate. Reiterating what was mentioned in our response, choosing not to confirm that we are holding the personal data of another individual does not mean that we don't hold it – only we are not in a position to confirm either way.

I appreciate this may not be the outcome you were expecting, but on this occasion I consider a lawful exemption applied to the content you

requested and believe the explanation to support this to be satisfactory.

Complaint procedure

If you are dissatisfied with the outcome of this review you can make a formal complaint with the ICO in its capacity as the regulator of the Freedom of Information Act 2000. This can be done by visiting the same webpage at:

https://ico.org.uk/make-a-complaint/

Yours sincerely,

Information Access Team Manager Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

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