

ID. Date of interview  
date 08/01/20

ID. Time interview started  
start 11:50:30

ID.end Completion date of interview  
Date 08/01/20

ID.end Time interview ended  
11:54:24

ID. Duration of interview  
time 3.90

**Start of new case**

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

Yes

No

Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

Please add more examples of scoping requests an organisation can make, and also more examples of redaction of an email between individuals about and to a data subject.

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

What if a data subject is undergoing a HR process, or has submitted a grievance against the firm/a colleague? Would a SAR meet this criteria then? Would the SAR be considered as disrupting a HR process? Would we consider if the documents would be disclosed before the end of the HR process, and if the individual is doing this to gain early access to documents?

Q5 On a scale of 1-5 how useful is the draft guidance?

1 - Not at all useful

2 – Slightly useful

3 – Moderately useful

4 – Very useful

5 – Extremely useful

Q6 Why have you given this score?

More examples needed I think on specific but widely seen scenarios.

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

Guidance on redaction vs extraction would be great.

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

What sector are you from:

financial services

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

If other please specify: