

ID. Date of interview  
date 13/12/19

ID. Time interview started  
start 10:27:00

ID.end Completion date of interview  
Date 13/12/19

ID.end Time interview ended  
10:42:19

ID. Duration of interview  
time 15.32

**Start of new case**

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

Yes

No

Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Q5 On a scale of 1-5 how useful is the draft guidance?

|                       |                       |                       |                                  |                       |
|-----------------------|-----------------------|-----------------------|----------------------------------|-----------------------|
| 1 - Not at all useful | 2 – Slightly useful   | 3 – Moderately useful | 4 – Very useful                  | 5 – Extremely useful  |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |

Q6 Why have you given this score?  
Clear easy to follow, give examples.

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

|                       |                       |                            |                                  |                       |
|-----------------------|-----------------------|----------------------------|----------------------------------|-----------------------|
| Strongly disagree     | Disagree              | Neither agree nor disagree | Agree                            | Strongly agree        |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input checked="" type="radio"/> | <input type="radio"/> |

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

An example of how to respond to a right to be deleted request, where you been asked to search all systems and are responding confirming the data which has been deleted and the data which will be retained and why.

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

What sector are you from:

local authority

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

If other please specify: