

## Annex 1: Single tender contract awards – 2025/26 Q4

Description	Supplier	Value	Above PA23 Threshold?	Start Date	Duration (months)	Justification	Comment
Telephone Preference Service	TPSL	~£2,000,000 (cost to ICO: £150,000)	No	04/02/2026	24	<p>The TPS service has been loss making for ~18 months and ICO is unable to amend the fee without approval from the Secretary of State. This precluded competition under the concessions regulations (where the supplier picks up 100% of risk). An alternative was to compete under procurement regulations and accept liability for the shortfall.</p> <p>The preferred solution was to award directly under the concession regulations for the core service, but accept liability for non-core elements under a short term contract while ICO initiates a fee review.</p>	NB, awarded under concessions regulations, which has a higher threshold. NB ICO must compete this requirement for any further contract.

Cont.

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eIDAS Technical Advisor	Jandnet	£540,000	Yes	01/08/2026	60	<p>The specialism required to facilitate this statutory obligation is exceptionally niche, and there are very limited options in the open market.</p> <p>Previous attempts to source the requirement have been ineffectual. Aprior procurement exercise (via CCS DOS framework) received only two bids, including Jandnet, with the other completely unsuitable. Repeated attempts to recruit to a permanent position have been unsuccessful, both recently and before Gerry/Jandnet was originally engaged.</p> <p>During this current contract period, we have gone to market four times through open recruitment, including the use of a specialist recruitment agency, without success.</p>	Ample justification and evidence of limited market. Very Low risk.
Two new network circuits for One Circle Square and Kings Court.	BT	£222,960	Yes	20/02/2026	12	Time constraints round the office move and IT Operations works ~ other suppliers may well be able to provide a solution but not within the preferred timeline.	<p>Urgency is not a justification under the regulations and should not generally be relied on.</p> <p>In this case, the risk to the accommodation project was considered greater than the procurement risk, and Procurement were able to source from a pre-competed framework, which reduced the risk.</p>