

12 June 2025

IC-391901-D8C6

Request

You asked us:

"[...] I came across a former press release issued by your authority on 16 October 2020 concerning the proceedings against British Airways.

Unfortunately, this document is no longer available online.

I would be very grateful if you could provide me with the original press release or an archived excerpt [...]."

We received your request on 4 June 2025.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

You can access the information you have requested here on the National Archives website (<https://www.nationalarchives.gov.uk>) at the following link:

[\[ARCHIVED CONTENT\] ICO fines British Airways £20m for data breach affecting more than 400,000 customers | ICO](#)

Because the information is already reasonably accessible to you, technically it is withheld under section 21 of the FOIA. Section 21 states that we don't need to provide you with a copy of information when you already have access to it.

This concludes our response to your request.

Further advice and assistance

It may be of interest to you that the archived article includes a link to an archived .pdf copy of the penalty notice itself:

[\[ARCHIVED CONTENT\] British Airways | ICO](#)

It may also be of interest to you that the National Archives website includes a UK Government Web Archive, which includes captured snapshots of historic instances of a number of UK Government websites:

<https://webarchive.nationalarchives.gov.uk/search/>

For example, the Web Archive preserves a number of historic instances of the ICO website (www.ico.org.uk) dating back to 2013. Please note that not all website functionality has been captured, and in some cases the record held by the National Archives may not be complete.

For more information about this, please refer to the ICO's [retention schedule](#), in particular the section on transfer to The National Archives on page 74 (Annex B section 14). Please note that the ICO itself does not retain information indefinitely.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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