

Board: Communications and Engagement Board
Date: 28 October 2020
Chair: Jen Green

Topic: Update on the work of the Communications and Engagement Board.

Reason for report: This report fulfils the requirement of the Board to provide an update on its work to SLT.

Areas for discussion by SLT: N/A

Executive Summary: The first meeting of the Comms and Engagement Board is on 2 November and so an update will be provided for the next SLT.

Key achievements: Again, this can be provided after the board meets.

Key challenges: N/A

Upcoming issues:

At its first meeting the Board will consider the draft engagement strategy. The strategy sets out the way we will engage with stakeholders across PGA, RMS, Communications and the Digital Economy Team. It identifies a change in approach to way we engage and priority targets for action.

As key deliverable for the Capacity and Capability plan, Goal 1, the Board will also consider the commissioning of a programme of stakeholder insight and perception research across the public, private sector, public sector, third sector and Government and use it to inform our regulatory priorities and support evidence based decisions. This first element of the programme will focus on our public, private and third sector stakeholders, including the Government.

As part of our rolling programme, there will be a quarterly update on the corporate narrative, a discussion about organisational embedding of the narrative and a proposal for a digital DPPC in 2021.

Also upcoming is a review of the delivery of the Internal Communications and Engagement Strategy and a proposal for the next all staff survey. The Communications and Engagement Board will collaborate with the EDI Board in the development of the survey.

Publication considerations: This report can be published internally and externally.

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